

To: Medi-Cal PCPs & IPAs
From: IEHP Quality Department
Date: March 5, 2026
Subject: 2026 Medi-Cal Member Incentives FAQ

Program Overview

The Member Incentive Program encourages Medi-Cal Members to complete key immunizations and close care gaps. These incentives support preventive care and help Providers meet P4P goals. Please use the Preventive Care Rosters available on our secure portal to identify eligible Members and remind them about incentives.

Medi-Cal Member Incentive FAQ	
What is the Member Incentive Program?	<ul style="list-style-type: none"> ▪ Members are incentivized to complete needed wellness visit and close gaps in care.
Who is eligible for the program?	<ul style="list-style-type: none"> ▪ Members are identified in the target population by specific measure. <ul style="list-style-type: none"> ○ Not all Medi-Cal Members qualify.
How are Members Notified?	<ul style="list-style-type: none"> ▪ IEHP sends letters explaining health benefits, instructions to visit their PCP and how to claim the incentive.
How do Members receive the incentive?	<ul style="list-style-type: none"> ▪ Members must be eligible with IEHP on the date of service, complete the immunization by the deadline, and the encounter must be submitted and received by IEHP. ▪ After IEHP receives proof of the completed care, a reward certificate is mailed to members within 2 weeks. ▪ Member selects gift card choice. ▪ Gift cards arrive 2-3 weeks after selection.

2026 Incentive Details

Immunization	Eligibility	Notification	Deadline	Incentive
Immunization – Flu (6 months – 2 years)	Each month, IEHP reviews enrollment data to identify Members turning 5 months of age.	Month member turns 5 months of age	Member is eligible for a \$50 gift card after completing the first Flu vaccine and \$150 after the second Flu vaccine is completed by the child’s 2 nd birthday.	\$50 – First Dose \$150 – Second Dose
Immunization – HPV (9 -13 years)	Each month, IEHP reviews enrollment data to identify Members turning 9 and 11 years of age.	Members turning 9 or 11 years of age during the month due for HPV series	Member is eligible for a \$50 gift card after completing the first HPV dose and \$150 when the HPV series (2 or 3 doses) is completed by the child’s 13 th birthday.	\$50 – First Dose \$150 – Series completion

If you have any questions, please contact the IEHP Provider Call Center (909) 890-2054 / (866) 223-4347 or email ProviderServices@iehp.org

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